

Figure 1

HLL ID	Rule Set	Brief Explanation
HLL001	(LogP6000 or LogP6001 or LogP6002) from 2 or more phones.	Two or more phones are not receiving full services
HLL002	LogPBX2000 + LogC3000	Loss of services. Something is wrong with PBX2
HLL003	HLL001 + HLL002	Loss of services. Something is wrong with T1 trunk.

Figure 2

Log ID	Time Generated	Brief Description	Execution Set
LogP6000	Feb. 29, 2000 14:23:04:12	No dial tone for phone P2.	NONE
LogPBX2000	Feb. 29, 2000 14:23:04:17	PBX 1 is not receiving full services.	- Page technician. - Send Medium level alarm to monitoring application.
LogP6001	Feb. 29, 2000 14:23:04:27	Reduction of features available for phone P4.	- If phone has LED display, display "not fully functional" on LED display. -
LogC3000	Feb. 29, 2000 14:23:04:29	Client C1 cannot give services to phones.	- Do self-diagnostic of network services.
HLL002	Feb. 29, 2000 14:23:04:32	Loss of services on network.	- Page two technicians. - Send High level alarm to monitoring application. - Re-route traffic to backup PBX.
LogP6002	Feb. 29, 2000 14:23:05:00	No services available for phone P1.	NONE
HLL001	Feb. 29, 2000 14:23:05:03	PBX 1 is not providing full services to phones.	- Page technician. - Send Medium level alarm to monitoring application.
HLL003	Feb. 29, 2000 14:23:05:05	Trunk T1 is unavailable.	- Page ten technicians. - Send Critical level alarm to monitoring application. - Use another trunk if available.

Figure 3

Smart Logs  
File Edit View Tools...etc

**Execution Sets Entry Page**

Add Execution Set   Edit Execution Set   Delete Execution Set

Log	Execution Sets
LogPBX2000	CallPhone 613-592-2122
	AlarmAgent -STATUS MEDIUM -Description "LogPBX2000 occurred"
LogP6001	PhoneDisplay -Parse "Phone ID" -LEDDisplay "Not fully functional."
LogC3000	NetworkDiagnostic -Full

Figure 4

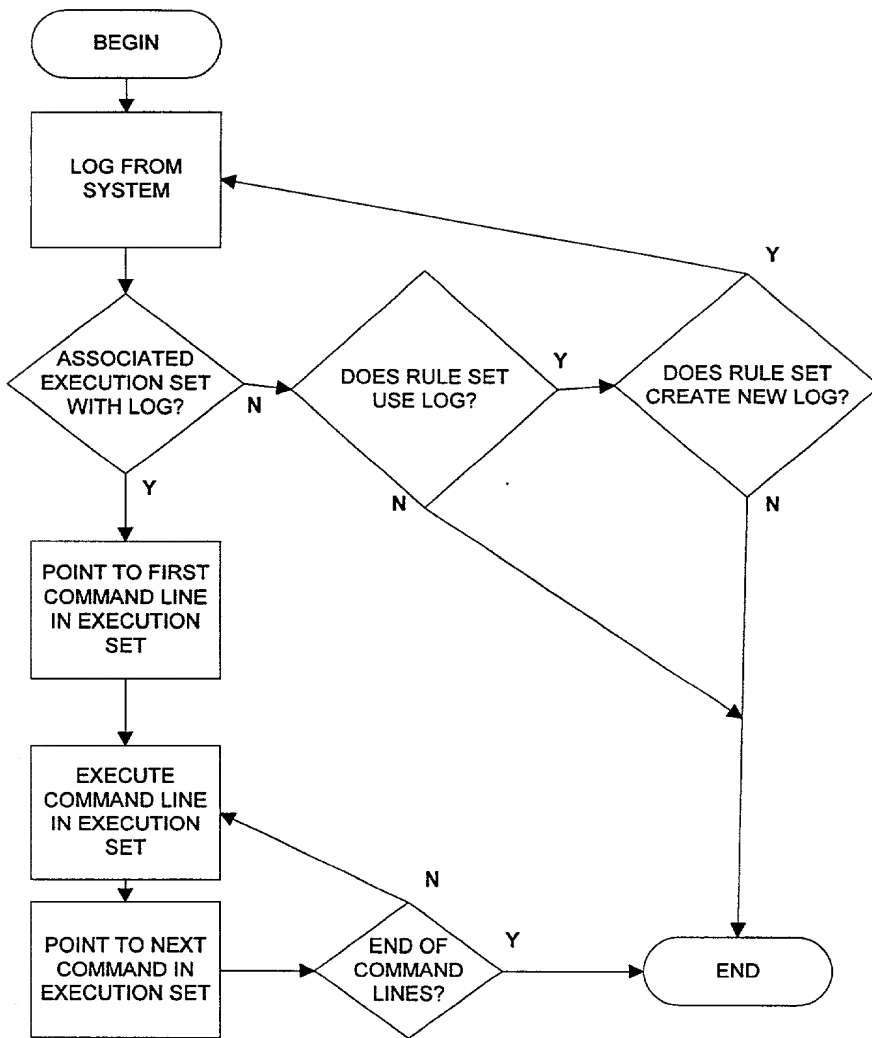


Figure 5